

Dyad Force Tool User Manual

Thank you for choosing the Dyad Force™ Tool! This innovative tool combines cutting-edge hardware with a smart app to make your tasks easier and more enjoyable. Whether you're setting it up for the first time or need a refresher, this manual will guide you every step of the way.

For additional help, visit: www.dyadforce.com

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1. Getting Started

Step 1: Powering On

1. The tool ships with the power off . Press and hold the center button on the Dyad Force™ Tool for 3 seconds, and then release it to turn it on.
2. If the tool doesn't power on, check all the videos for the issue, in the 'How To' tab at the bottom of the app's home screen.

Note: Tools are designed to be powered on and remain on, for your convenience. There is no Bluetooth data transfer, unless you press release the bottom. As a result the tool battery should last for about 6-12 months.

Step 2: Downloading the App

1. Go to the App Store (for iPhone, iOS 17.0 or later) or Google Play (for Android, version 8.0 or later).
2. Search for Dyad Force™.
3. Download and install the app on your smartphone or tablet.

Step 3: Setting Up the App

1. Open the Dyad Force™ App.
2. Follow the on-screen instructions to complete the setup.
 1. Allowing all permissions the ask for will ensure the product will work properly (e.g., microphone, Bluetooth, etc.).
3. On some phone models it may take a little time for all the granted permission to take effect.

Step 4: Connecting Your Tool

1. On the app's home screen, tap the "+ Tool" button.
2. Follow the prompts to connect the Dyad Force™ Tool via Bluetooth. Then return to the app's home screen.

Step 5: Voice Chat with Dyad™

1. In the app, tap the "Play Chat" button to initiate the phone 'active mode'. During this mode the phone can received data via bluetooth from the tool when the tool's button is pressed.
2. To talk to Dyad™ using your phone's audio or phone connect bluetooth speaker or ear buds, just press the tool's center button once until you feel a click and then release. Dyad will then say 'Hi' and then it is your turn to ask your questions.

2. Using the Dyad Force Tool

Features at a Glance:

- Multifunction Center Button: Powers the tool, activates the voice assistant, and starts/stops interactions.
- App Integration: Control the tool and access helpful features through the Dyad Force™ App.
- Voice Assistant: Communicate with Dyad™ for screen-free help. Ask, solve, and repeat. You can ask unlimited questions, without a subscription.

Tips for Best Use:

- Always keep your smartphone nearby when using the tool for seamless interaction.
- If you press the tool's button when phone is in active mode and Dyad doesn't say 'Hi'. Then, first make sure that the volume is turn up high enough. If this doesn't help, stop and re-start the active mode. As a final step, close completely the app and restart it.
- Use the app's "HOW TO" section for detailed guidance on all features.

3. Safety and Maintenance

Battery Safety

- Type: CR2032 Lithium-ion Coin Battery
- Voltage: 3 volts

Important Warnings:

- Not suitable for children under 12 years due to small parts (choking hazard).
- Remove and immediately recycle or dispose of used batteries according to local regulations and keep away from children. Do NOT dispose of batteries in household trash or incinerate.
- Even used batteries may cause severe injury or death.
- Call a local poison control center for treatment information.
- Non-rechargeable batteries are not to be recharged.
- Do not force discharge, recharge, disassemble, heat above 185°F (85°C) or incinerate. Doing so may result in injury due to venting, leakage or explosion resulting in chemical burns.
- Ensure the batteries are installed correctly according to polarity (+ and -).
- Do not mix old and new batteries, different brands or types of batteries, such as alkaline, carbon-zinc, or rechargeable batteries.
- Remove and immediately recycle or dispose of batteries from equipment not used for an extended period of time according to local regulations.

- Always completely secure the battery compartment. If the battery compartment does not close securely, stop using the product, remove the batteries, and keep them away from children.
- If you suspect battery ingestion, contact your local poison control center immediately.

General Maintenance

- Store the tool in a cool, dry place.
- Wipe the surface with a soft, dry cloth. Avoid using water or cleaning agents.
- Dyad Force Key is the only tool that is machine washable. All are dust and waterproof, and their IP ratings are as follows:

Dyad Force Tool	Dust / Water-proof	Machine Washable	IP Rating
Key	<input checked="" type="checkbox"/>	<input type="checkbox"/>	IP67
Band	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	IP67
Badge	<input checked="" type="checkbox"/>	<input type="checkbox"/>	IP68
Helmet	<input checked="" type="checkbox"/>	<input type="checkbox"/>	IP67

- If the tool will not be used for an extended period, you can turn it off by: press and hold the center button on the Dyad Force™ Tool for 3 seconds, and then release it to turn it off.

4. Troubleshooting

Common Issues

1. App Can't Connect to Tool

- First check all the videos for the issue, in the 'How To' tab at the bottom of the app's home screen.
- Ensure Bluetooth is enabled on your phone.
- Restart the app and try again.

2. Tool is not Responding

- First check all the videos for the issue, in the ‘How To’ tab at the bottom of the app’s home screen.
- Make sure it is on, or battery is ok, but tapping the ‘i’ to the right of it’s name in on the home screen.
- Replace the battery if needed.

3. Voice Assistant Isn’t Responding

- First check all the videos for the issue, in the ‘How To’ tab at the bottom of the app’s home screen.
- Make sure the app permissions are enabled.
- Restart the app and try again.

For more troubleshooting tips, visit www.dyadforce.com/support.

5. Warranty and Legal Information

Limited Warranty

The Dyad Force™ Tool comes with a 60 days limited warranty covering manufacturing defects. Proof of purchase is required. For warranty claims, visit: www.dyadforce.com/support.

Legal Notices

- Dyad Force™ and Dyad™ are trademarks of Norded LLC.
- The Dyad Force™ App utilizes third party technology. However, Dyad Force™ bears no responsibility for the outcomes of the app or actions of users that arise from suggestions, results, data, or information conveyed via phone audio through the Dyad Force™ App, which are derived from third party services.
- This product is not affiliated with Apple App Store or Google Play Store.
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Contact Us

For support or questions, reach out to:

- Website: www.dyadforce.com/support
- Email: [dyad.force.agent\(@\)gmail.com](mailto:dyad.force.agent(@)gmail.com)

Thank you for choosing Dyad Force™! Enjoy your new tool!



⚠️ WARNING

- **INGESTION HAZARD:** This product contains a button cell or coin battery
- **DEATH** or serious injury can occur if ingested.
- A swallowed button cell or coin battery can cause **Internal Chemical Burns** in as little as **2 hours**.
- **KEEP** new and used batteries **OUT OF REACH** of **CHILDREN**
- **Seek immediate medical attention** if a battery is suspected to be swallowed or inserted inside any part of the body.

